

# AUBYN DAVIES

MENSWEAR & SCHOOLWEAR SPECIALISTS

81 St Johns Street, Bury St Edmunds, IP33 1SQ  
T: 01284 7542769 E: [enquiries@aubyndavies.co.uk](mailto:enquiries@aubyndavies.co.uk)

Dear Parents, Guardians and Students

Our busy Back to School period will soon be upon us.

We recommend that new pupils and parents to our schools visit our store so that we can get pupils fitted out with the correct uniform sizing quickly and easily. For pupils that are already at our schools and just want to get the 'next size up' we do operate an online ordering system. Simply visit our website [www.aubyndavies.co.uk](http://www.aubyndavies.co.uk), click on **SCHOOLWEAR** where you will see our Schools listed.

We will be operating an **appointment system** for visits to our **Schoolwear Department** between **17<sup>th</sup> July – 4<sup>th</sup> September**. Visits outside of these dates can just visit our store as normal.

## **Booking Schoolwear Appointments**

The booking system can be accessed through our website [www.aubyndavies.co.uk](http://www.aubyndavies.co.uk) there is a blue bar running across the top of the site with a scheduling button. Follow the steps and pick a date/time that is convenient for you.

## **Delivery**

Standard delivery is £3.50 for 3-5 working days and £6.00 for 1-2 days delivery. Orders over £75 qualify for free delivery. However, due to current circumstances, we cannot guarantee these times, and delivery may take a few days longer.

## **Click & Collect**

If you wish to Click & Collect – this option is available from our store during regular trading hours. Simply go to your basket and where it says UK standard shipping there is a red icon that says change, click on this and you then have the option of Collect from Store. All Click & Collect parcels will be held for a maximum of 10 working days after notification of their availability. After that, if not collected the order will be cancelled, goods returned to stock and your card credited. Please wait to receive notification that your order is ready before coming to the store to collect.

## **Online Returns**

For all online Schoolwear orders placed, you will have either 30 days or up to the 30<sup>th</sup> September 2021 to return these items to us for a full refund. Please note that all items need to be in an unused condition, with labels on and not named. On receipt of the garments, a full refund of the purchase price or exchange will be actioned. This does not affect your statutory rights.

We do hope you find the above information useful. If you need any further information please email our store [enquiries@aubyndavies.co.uk](mailto:enquiries@aubyndavies.co.uk) and we will do our best to help you.

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